SERVICE STANDARD 1.5.5
AREA MANAGEMENT MODEL TRANSITION

ITEM	DESCRIPTION
Version Number	1.0
Schedules	❯ Schedule 1: NSW RFS Area Command and Districts/Mitigation Crew Allocation ❯ Schedule 2: Transitional Regional Roles and Functions to Area Commands
Owner	Executive Director Operations
Contact	Executive Director Operations
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1   Purpose

1.1   This Service Standard outlines the establishment of the Area Management Model and provides transition provisions from four Regions and State Mitigation to seven Area Commands in regard to policy documents.

1.2   This service standard is anticipated to be in place until finalisation of the normal policy and service standard review processes, where integration of the Area Management Model terminology is required, at which time this service standard can be repealed.

2   Definitions

2.1   For the purpose of this Policy Document, the following definitions apply:

a.   **Area Command:** A prescribed geographic area comprising the whole of any District and Mitigation Crews allocated to that prescribed area.

b.   **Area Commander:** A salaried member of the NSW RFS who is in charge of an Area Command.

c.   **Area Management Model:** Organisational restructure of the NSW RFS Operations Directorate.

d.   **Operational Doctrine:** Includes relevant Operational Management Procedures (OMPs), Incident Management Procedures (IMPs), Operational Protocols (OP), and SOPs.

e.   **Relevant Director:** The Director who has coverage of the respective Area Command.

3 Policy

Area Command and Transition

3.1 The Area Management Model establishes seven Area Commands. Each Area Command will be responsible for the support and administration of the respective Districts and Mitigation Crews allocated to each Area Command.

3.2 The respective Area Command and allocated Districts and Mitigation Crews are outlined within Schedule 1.

3.3 The existing Regional structure (North, South, East, and West) shall no longer operate upon establishment of the Area Management Model that corresponds to the current Regional area.

3.4 Existing Regional structure will only cease to operate when sufficient Area Commands have been established to cover the Districts otherwise administered by that Region.

3.5 Existing State Mitigation Service (SMS) Mitigation Crews shall transition from State Mitigation Management to their respective Area Command, when the Area Command for the respective allocation of the Mitigation Crew has been established.

3.6 The existing SMS structure shall no longer operate upon complete establishment of the Area Management Model.

3.7 In addition to the Area Management Model consequential changes were made to Response and Coordination, and Infrastructure Services Directorate.

Policy and Service Standard savings and transitions (Regions and Area Command)

3.8 The NSW RFS has an established framework for policy and service standards that detail the operation of the NSW RFS.

3.9 The NSW RFS has established a process for the ongoing review and renewal of policy and service standards. The Area Management Model shall be enshrined within policy and service standards as documents fall due for review, or at the request of the relevant Executive Director that owns the policy or service standard.

3.10 Unless otherwise prescribed within any policy or service standard, a reference to a region or regional function shall be held to be a function of the Area Command.

3.11 Schedule 2 outlines existing Regional Roles and the respective transitioned Area Command Roles, and is to be used to determine responsibilities and functions otherwise prescribed to a region in any existing service policy documents and doctrine.

3.12 Where a role or function in any existing policy, service standard or Operational Doctrine relevant to District or Regional functions that cannot otherwise be transitioned by Schedule 2, advice should be sought from the Area Commander in the first instance, or where appropriate the responsible Director.

3.13 In the event that during transition, a conflict arises between a policy, service standard or Operational Doctrine (including applying transitions within this Service Standard) the matter is to be referred to the relevant Executive Director who owns the conflicting policy, service standard or Operational Doctrine for determination.

Policy and Service Standard savings and transitions (Response and Coordination)

3.14 The NSW RFS has established a process for the ongoing review and renewal of policy and service standards. Consequential changes from the Area Management Model shall be enshrined within policy and standards as documents fall due for review, or at the request of the relevant Executive Director that owns the policy or standard.

3.15 Schedule 2 outlines existing Response and Coordination Roles and the respective transitioned Roles, and is to be used to determine responsibilities and functions otherwise prescribed in any existing service policy documents and doctrine.

3.16 Where a role or function in any existing policy, service standard or Operational Doctrine relevant to functions that cannot otherwise be transitioned by Schedule 2, advice should be sought from the Director Response and Coordination in the first instance, or where appropriate the Executive Director Operations.

3.17 In the event that during transition, a conflict arises between a policy, service standard or Operational Doctrine (including applying transitions within this Standard) the matter is to be referred to the relevant Executive Director who owns the conflicting policy, service standard or Operational Doctrine for determination.

Policy and Service Standard savings and transitions (Infrastructure Services Directorate)

3.18 The NSW RFS has established a process for the ongoing review and renewal of policy and service standards. Consequential changes from the Area Management Model changes shall be enshrined within policy and standards as documents fall due for review, or at the request of the relevant Executive Director that owns the policy or standard.

3.19 Schedule 2 outlines existing Roles and the respective transitioned Roles, and is to be used to determine responsibilities and functions otherwise prescribed in any existing service policy documents and doctrine.

3.20 Where a role or function in any existing policy, service standard or Operational Doctrine relevant to functions that cannot otherwise be transitioned by Schedule 2, advice should be sought from the Executive Director Infrastructure Services.

3.21 In the event that during transition, a conflict arises between a policy, service standard or Operational Doctrine (including applying transitions within this Standard) the matter is to be referred to the relevant Executive Director who owns the conflicting policy, service standard or Operational Doctrine for determination.

4 Related documents

> *Rural Fires Act 1997*
> Rural Fires Regulation 2013
> Service Standard 1.5.1 Management of NSW RFS Policy Documents

5 Amendments

AMENDMENT DATE	VERSION NO	DESCRIPTION
18 December 2019	1.0	Initial release

Schedule 1: NSW RFS Area Command and Districts / Mitigation Crew Allocation

Area Name	Office Locality	Districts and Mitigation Crews
South Western	Albury	Lower Western, MIA, Mid Murray, Southern Border, Bland Temora, Riverina, Mitigation Crews (Wagga and Griffith)
North Western	Tamworth	North West, Namoi / Gwydir, Liverpool Range, Castlereagh, Tamworth, Mitigation Crews (Tamworth and Coonabarabran)
Western	Cowra	Far West, Orana, Mid Lachlan Valley, Canobolas, Cudgegong, South West Slopes, Chifley Lithgow, Mitigation Crews (Dubbo 1, Dubbo 2, Dubbo 3, Mudgee, Orange, Bathurst, Oberon, Bourke and Brewarrina)
North Eastern	Coffs Harbour	Northern Rivers, Far North Coast, Clarence Valley, Northern Tablelands, Mid North Coast, Lower North Coast, New England, Mitigation Crews (Casino, Glen Innes 1, Glen Innes 2, Urunga 1 and Urunga 2)
South Eastern	Moruya	Monaro, Lake George, Far South Coast, Southern Tablelands, Riverina Highlands, Shoalhaven, Mitigation Crews (Nowra 1, Nowra 2, Nowra 3, Batemans Bay 1, Batemans Bay 2, Cooma 1, Cooma 2, Braidwood, Bega 1 and Bega 2)
Hunter	Lake Macquarie	Lower Hunter, Hunter Valley, Central Coast, Mid Coast, Mitigation Crews (Taree 1, Taree 2, Maitland 1, Maitland 2 and Wyong 1 and Wyong 2)
Greater Sydney	Glendenning	Southern Highlands, Illawarra, Macarthur, Cumberland, Hawkesbury, Sutherland, Hornsby / Ku-ring-gai, The Hills, Northern Beaches, Blue Mountains, Mitigation Crews (Water NSW 1, Water NSW 2, Water NSW 3, Water NSW 4, Glendenning 1, Glendenning 2, Glendenning 3, Glendenning 4, Glendenning 5, Glendenning 6, Glendenning 7 and Mittagong)

Schedule 2:

Transitioned Regional Roles and Functions to Area Commands

EXISTING (Outgoing)	TRANSITIONED
Regional Manager	Area Commander
Regional Business Manager	Manager People and Business
Regional Operations Manager	Manager Capability [1]
Manager State Mitigation [2]	Manager Community Risk [3]

Notes:

(1) Includes functions of Brigade classification and Fire Service jurisdictional boundary reviews.
(2) Manager State Mitigation, Mitigation Crew Management and Mitigation functions until transitioned to an Area Model.
(3) Includes functions of Mitigation, Mitigation Crew Management, Fire Trails, Bush Fire Risk Planning and Operational Planning.

Transitioned Response and Coordination Roles

EXISTING (Outgoing)	TRANSITIONED
Manager State Operations	Manager Operational Response
Manager Remote Area and Special Operations	Manager Operational Support
Manager Operational Business and Procurement	Manager Operational Business Services [1]
Manager Emergency Management	Manager Emergency Management
Manager Operational Doctrine	Manager Operational Capability [2]
Manager Operational Doctrine	Manager Operational Performance [3]
Manager Aviation	Manager Operational Response [4]

Notes:

(1) Excluding management of NSW RFS Aviation assets which rests with Manager Operational Support.
(2) Including OpO training and Incident Management Training, and ICMI.
(3) Including IMP, OMP, OP and Operational SOPs.
(4) Excluding Aviation Contracts and Contractual Management which rests with Manager Operational Business Services

Transitioned Infrastructure Services Roles

EXISTING (Outgoing)	TRANSITIONED
Director Operational Mitigation Services	Director Logistics [1]

Note:
(1) Excluding Mitigation Crews and AIDER which rests with Area Commanders